Appendix B

REPORTS – HIGH / MEDIUM PRIORITY

IT DISASTER RECOVERY ARRANGEMENTS FOR FORCE CONTROL ROOM SYSTEMS		
2.		
RECOMMENDATION Management should relocate the standby Command and Control system to an alternative site in order to increase the system resilience.		
MANAGEMENT RESPONSE The feasibility of this will be investigated as part of the Data Centre and Service Migration Projects.		
CURRENT POSITION The Capita NSPIS Command and Control system is currently hosted from Nettleham HQ and is made up of the following components: 2x physical application servers; 2x physical tetra gateways (providing status updates via Airwave and locations information (AVLS) respectively; 2x physical PNC servers, enabling access via the CJX network to search PNC and populate Command and Control; 1x physical blue8 mapping server, integrating with Command and Contol; 1x ISEC telephony server, integrating with Command and Control via a BT router, providing telecomm's information Technical discussions have commenced with the Command and Control supplier, Capita to provide both solutions and costs in order to assist with this requirement. The following options will be considered/costed/risk assessed: 1. Moving one of the existing application servers to the Thurrock data centre; 2. Reviewing a move to Capita's Futures product (which will be hosted from a Windows/Virtualised platform); 3. Reviewing alternative control room products/their resilience and disaster recovery capabilities. The data centre communications will also need to be reviewed in terms of latency and distance, as currently, Command and Control may not be able to replicate data in a timely manner over a specified distance (to be confirmed).		
RESPONSIBLE OFFICER	**PRIORITY**	**COMPLETION DATE**
Darren Richmond	Medium	30 June 2013 Revise to – 31 July 2013