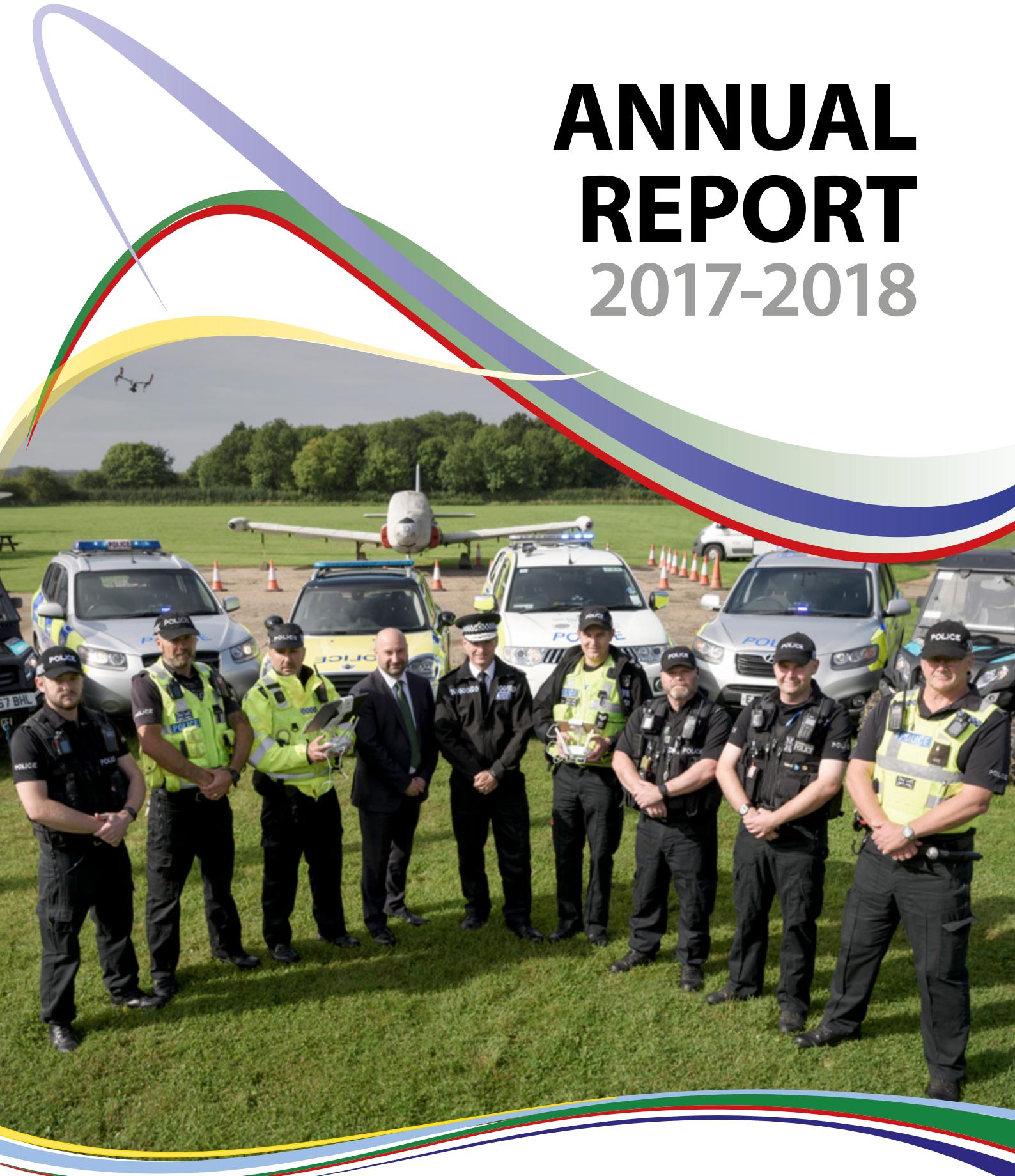


# ANNUAL REPORT

## 2017-2018



**Marc Jones**  
**POLICE & CRIME COMMISSIONER**  
LINCOLNSHIRE – SAFER TOGETHER



<b>Introduction</b>	1
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## **Key Principles of the Community Safety, Policing and Criminal Justice Plan for Lincolnshire April 2017 – March 2021 - and what has been achieved this year** ..... 2

<i>Community safety and prevention in partnership</i>	2
---	---

<i>Listening, responding and being accountable</i>	5
--	---

<i>Protecting and supporting victims and the vulnerable</i>	6
---	---

<i>Policing that works</i>	9
----------------------------	---

<b>Safeguarding</b>	12
---------------------	----

<b>Funding</b>	13
----------------	----

<b>Her Majesty's Inspectorate of Constabulary and Fire &amp; Rescue Services (HMICFRS) reports</b>	14
--	----

<b>Key crime statistics April 2017 – March 2018</b>	16
---	----

<b>Appendix A</b>	17
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# Introduction

*Keeping the communities of Lincolnshire feeling safe and being safe has been, and will continue to be, my top priority as your Police and Crime Commissioner (PCC).*

I will continue to press the case with Government for fair and sustainable funding to ensure Lincolnshire residents continue to receive the best possible service from Lincolnshire Police.

That said, I expect current funds to be spent efficiently and effectively. We all wish to see frontline officers deployed quickly, with the right equipment, and to spend as much time as possible in the field reassuring communities, preventing and fighting crime.

Investment has been made to do just that with a purchase of a new fleet of 4X4 vehicles, followed by the creation of a drone "squad" equipped with thermal imaging technology which has already proved its worth in saving life and apprehending suspects.

Each officer and Police Community Support Officer (PCSO) now carries a hand-held computer providing them with the ability to check records, complete forms and crucially stay out of an office and in the community for longer.

In recent months the force capability has increased further with the purchase of all-terrain vehicles to help to protect some of our more remote communities, hidden heritage, combat rural crime and be deployed across the East Coast beaches over the summer.

My decision to invest nearly £350,000 in the latest ANPR technology in order to protect our communities has put us at the leading edge of, a soon to be launched, integrated national system.

As a result of our forward-thinking approach Lincolnshire officers will have, at their fingertips, data from across England and Wales in real time.

This will give them the capability to detect, deter and disrupt criminality at a local, regional and national level to tackle everything from drivers with no insurance to organised crime gangs and terrorists.

All of these investments are designed to ensure that our force has the capability to help prevent harm in our communities as well as find, intercept and arrest criminals wherever and whenever they try to strike.

A multi million pound investment in a vital command and control system will be made in coming months. This will transform the ability of the Force to deploy



officers to incidents more effectively than ever before, getting assistance to those in need as quickly as possible.

I will continue to look at new ways to create an even more effective force, equipped with the best technology available, to ensure we keep our communities and residents safe.

All this has been done in the face of challenging financial realities. Our central Government grant remains static – but with an average of less than a 23p per week increase in Council Tax and the use of £5.1m from reserves I am assured by the Chief Constable that he can maintain a good policing service across the county.

With the combination of the latest technology, innovative thinking and a stronger presence by our officers on the streets Lincolnshire will continue to be one of the safest counties in the UK.



**Marc Jones**  
Police and Crime Commissioner for Lincolnshire

# Key Principles of the Community Safety, Policing and Criminal Justice Plan for Lincolnshire April 2017 – March 2021 - and what has been achieved this year

## *Community safety and prevention in partnership*

*I plan to bring all partners together to work to reduce crime. This includes councils, health services, probation, voluntary and community organisations, the public and the courts. Public money is always precious and the more we do together the safer we all will be. Prevention is critical to success. Spending time and money after a crime is committed and harm has been done is less effective than working to stop crime through good prevention. We need to focus on those crimes and offenders that cause the most harm and reduce their impact.*

### **Successes:**

#### **1. Operation Galileo**

The fight against hare coursing is a crucial part of our drive to keep rural communities safe. The gangs that commit these crimes are often responsible for a raft of other offences when they come into our county.

I am delighted the hard work done to provide the force with the right equipment to combat these gangs, along with the commitment and hard work of front line officers, is beginning to make a difference.

The force has seen a **30% drop in incidents** in 2017/18 – 1,365 incidents were reported by residents compared with 1,965 in 2016/17. This season officers have seized 76 dogs being used for hare coursing and 45 people were arrested or reported for summons. Another 58 people were served with dispersal notices, forcing them to leave the county and often without their dog.

#### **2. Road Safety Summit**

More than 100 delegates from across the UK attended the first ever Road Safety Summit organised by my office – with a number of positive projects emerging from the event.

The summit was used to launch a new enhanced **Community Speed Watch Scheme**.

Under the scheme residents will be given appropriate training and radar guns to check the speed of passing motorists. Drivers caught speeding by the volunteers will be sent a warning letter and road safety advice, with repeat offenders getting a visit from police. Already around 50 parishes have expressed an interest in joining the scheme.

In addition the summit was the catalyst for the launch of a new and specially trained team, tasked with tackling some of the main causes of crashes in the county.

The new **Safer Roads Team (SRT)** has been established to focus on Fatal Four enforcement, which has been identified as including four of the main reasons why collisions can happen or become more serious - drink/drug driving, mobile phone use, excess speed, and not wearing a seatbelt.



The SRT consists of a trained unit of ten Special Constables and two Special Sergeants, who will work alongside East Midlands Operational Support Service (EMOpSS) colleagues from the Boston and the Roads Armed Policing Teams.

The team is a first for Lincolnshire and its officers will operate in unmarked vehicles to target any drivers who commit offences.

### 3. ARC

The **Assisting Rehabilitation through Collaboration** has been up and running since 2016 and is beginning to show some

impressive results. The project, which works with the top two per cent of prolific offenders responsible for one in four crimes in the county between them, has 80 clients. The scheme seeks to help them with issues such as housing, substance abuse, relationship problems and finances and in the process prevent the costly consequences of repeat offending.

The latest figures available showed that, of the 42 people who have completed the programme, the level of offences committed by those individuals has been reduced by more than 53 per cent. Using official statistics it has been calculated that the reduction in crime has saved nearly £2 million in costs to public services. We estimate there have been around 300 fewer victims of crime through this approach.

### 4. Sobriety Tags

The new project, funded by my office, uses the latest alcohol monitoring technology, also known as 'sobriety tags', to tackle alcohol misuse and associated offending.

The ankle bracelets, which detect alcohol levels in the wearer's sweat, alert the authorities when someone has breached an abstinence order. They take an average of 48 alcohol content readings each day.

So far a total of 56 orders to use the tags were imposed by courts across Humberside,



*The Safer Roads Team (SRT)*

Lincolnshire and North Yorkshire – with a total of 23 in our county. Compliance rates with the requirement are so far positive with no orders failing thus far in Lincolnshire as a result of further offending whilst wearing the tag. The scheme has delivered such good results it will now be rolled out beyond the initial trial areas to include Stamford, Grantham and Lincoln to cover the whole county. One offender claimed that the wearing of a tag gave him three months sobriety in which his life changed forever as it gave him the space he needed to seek help for his issues.

## 5. Scam Awareness

The deputy PCC has led the way in the battle to protect the vulnerable against scams and frauds. Last year he began by taking a lead role in the **Friends Against Scams** campaign as one of only 45 SCAMbassadors across the UK. The deputy's drive was directly responsible for Lincolnshire Police joining the campaign as a Friends Against Scams Organisation – making Lincolnshire the first county in the UK to have both the PCC and local force signed up. This was swiftly followed by North Kesteven District Council joining and awareness training for front-line staff on the risks posed to customers by scams of all types.

**Are you SCAM Aware?**

Want to know more about staying safe from scams? **Friends Against SCAM**

Visit the Friends Against Scams website: [www.friendsagainstscams.org.uk](http://www.friendsagainstscams.org.uk)

Lincolnshire Fire and Rescue has also been enlisted as a Friend Against Scams and staff trained to spot the signs of people being targeted by scam artists and how to help people prevent it.

Since then the deputy, supported by force and trading standards colleagues, has led a host of awareness and training sessions to hundreds of staff and volunteers at organisations across the county - with up to six sessions now being delivered a week.

The OPCC has now developed a package specifically tailored to school children which has been adopted by National Trading Standards and will be delivered in schools across the UK.



Deputy PCC Stuart Tweedale, SCAMbassador

## **Listening, responding and being accountable**

*Everyone deserves a say in what we do and I will listen and respond to voices across the county and will engage with all communities. I have given the Deputy PCC a specific remit to challenge and support on engagement and rural community safety. I will use my role to hold partners as well as the police to account for what they do so that all public money is used wisely to provide effective, responsive services that are not a one size fits all solution. I understand that difficult choices will need to be made and I know that I am directly accountable to the people of Lincolnshire.*

### **Successes:**

#### **1. Ground breaking public opinion survey**

Late last year I launched one of the most comprehensive public opinion surveys ever undertaken by a Police and Crime Commissioner.

Knowing this county faced some significant challenges which need to be addressed I launched a wide ranging public consultation designed to cover a breadth of subjects.

They included issues from people's actual experience of crime versus their fear of crime, to where they would deploy extra officers if they were available and the appetite to pay more for policing in Lincolnshire.

We set out to create a consultation that met a professionally accepted level of engagement, so the statistical analysis would be robust in sample sizes covering age range, gender, social grouping and geographical residency.

Not only did we manage to reach that target but we exceeded it by 50% - with 3,000 people taking part.

The approach taken in the survey was to ensure that every district council area had sufficient numbers of respondents to the survey to ensure that data from each area was statistically robust enough to analyze.

#### **2. Personal engagement**

Once again I have made it a priority to travel the county to meet as many individuals, organisations and groups who are dedicated to making their communities better places to live. During the year, I have had some 300 meetings with community representatives, attended meetings in the City of Lincoln, our towns, villages and hamlets to hear views and share information. The feedback and insight I have been offered at these meetings has been significant in shaping the priorities my office has developed and focused on.

In addition to the significant time I commit to engaging with the people of Lincolnshire I have also made it my mission to ensure the county has as much influence as possible on the national stage. In the last 12 months I have accepted the role as a lead on the Association of Police and Crime Commissioners (APCC) victims group. We work directly with PCCs from around the country, the Home Office, Ministry of Justice and many leading charities to develop and shape national policy to deliver the best possible service for victims and survivors of all crimes.

### **3. Partnership working**

A great deal of the work done by myself and the staff in the Office of the Police and Crime Commissioner (OPCC) is actually devoted to the “crime” element of the title rather than the “police” element. In that capacity there is a huge amount of work that goes on to seek, establish and improve partnerships with other agencies and organisations to ensure the public sector provides the most effective and efficient services for our communities possible.

I and my team are engaged with, and sit on boards for, a huge range of organisations such as Safer Lincolnshire Partnership, National Rural Crime Network, child protection agencies, various health and wellbeing boards – each designed to help deliver joined up services for the residents of the county.

To give just one example last year the growing problem of rough sleepers and drug taking on the streets on Lincoln City centre was raised and in response I organised a summit to bring together over 40 delegates from a range of agencies to discuss the issue. By using the unique mandate of the only countywide elected representative I have been able to work with our Councils, MPs, charities, businesses and Government to ensure maximum effort is placed on working together to tackle complex issues such as this one. We have already started to see millions of pounds flowing into Lincolnshire to tackle homelessness, addiction and domestic abuse and in coming months we make a real difference to the lives of some of the most vulnerable in our society and increase the feeling of safety on our streets.

For a full list of the organisations and boards I and my staff provide representation for see Appendix A on page 17.

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### ***Protecting and supporting victims and the vulnerable***

*No one chooses or wants to be a victim of crime. If you are a victim I will work with other agencies to ensure the best possible service is available to help you cope and to recover from the experience and work with partners in the criminal justice system to meet your needs. The court system should deliver timely justice and support those affected by crime so that trust grows that the criminal justice system is on their side. All involved must work together to ensure that those who are more vulnerable to crime are identified and helped to prevent them from becoming victims in the first place.*

#### **Successes:**

##### **1. New project to tackle domestic abuse**

An innovative project in Lincolnshire to tackle domestic abuse has been awarded a £1.4 million grant by the Home Office. The pilot programme is being run jointly with Sussex and comes after a bid by my office and Lincolnshire Police.

The project aims to support communities, friends and families to identify perpetrators, so agencies can intervene at an early stage.

It will provide training for professionals, such as police officers, social workers and teachers to recognise and respond safely when they come into contact with offenders. The funding will also pay for specialist one-to-one

services to help change abusers' behaviour, particularly those who have not yet been convicted of a crime or are high risk of causing serious harm.

## 2. Dealing with mental health issues

Working with Lincolnshire Partnership NHS Foundation Trust my office has developed a Lincolnshire wide collaborative action plan to approach mental health and criminal justice.

In 2015/16 Lincolnshire Officers reported 2256 episodes with a mental health issue and 20-40% of demand on police activity is attributed to mental health related incidents each year (House of Commons Home Affairs Committee, 2015). In Lincolnshire, 87% of 2800 recorded mental health related police call outs involved people already known to mental health services.

Claire Darbyshire, Deputy Director of Strategy from the mental health trust was seconded to my office to help create the new plan.

We fund a pilot scheme to have mental health nurses in the Force Control Room and in the nine months from July 2017 to March 2018 they were involved in 1225 incidents – of which 83 per cent of individuals were already known to mental health services.

Appropriate assistance was swiftly available to them - with 238 cases diverted from police custody and 220 diverted from A&E, saving policing and health a significant sum of money whilst delivering better outcomes for vulnerable residents.

We have worked with partners to start a new way of working using the Hampshire Model (High Intensity Network). In Hampshire, the average cost per annum has reduced from £19,000 to under £3000 per service user, reducing incidents of suicide to zero and section 136 detention to single figures.

We will deliver, with our partners, a single strategic committee to lead and hold our collaborative organisational efforts to account.

The importance of this collaborative approach has now been recognised by health partners and I have recently accepted the offer to sit on the Sustainability and Transformation Partnership (STP) and Mental Health Board for Lincolnshire.

## 3. Victims' services praised

We were honoured to receive visits from both HRH Princess Royal and the Victims' Commissioner Baroness Newlove to see first-hand the innovative way that our victim services serve the people of Lincolnshire. They were both full of praise for the efforts of the team and the positive impact they have made to helping people along the journey following sometimes very difficult circumstances.

HRH and Baroness Newlove both met with Police and Crime Commissioner Marc Jones and Chief Constable Bill Skelly to discuss their plans to put victims' services at the centre of all policing and criminal justice work.

They had tours of the offices of Victim Lincs before meeting victims and staff from Victim Support, Witness Care and Restorative Solutions.



*Victims' Commissioner Baroness Newlove visits Lincolnshire Police HQ*

The Baroness praised the Victims Lincs staff for the proactive approach and the fact they seek to take the initiative in making contact with victims as did the Princess Royal who also unveiled a commemorative plaque to mark her visit.

#### 4. Victims strategy

The Victim's Strategy was developed between March and May 2017, and implementation is now underway. A needs assessment was undertaken so we could better understand the demand for support services and I established a Victims' Commissioning Group to bring together senior local stakeholders from Lincolnshire Police and county council. It is intended the Group will coordinate the commissioning of services for victims, as well as oversee performance.

To implement the strategy a new model of victims' services is currently being implemented in Lincolnshire. This will be fully in place by 1st October. Under the new model all victims will be contacted by a case management team, offered support services and provided with an ongoing point of contact should they need it.

In addition, the following services will be funded by my office:

- an outreach service to provide emotional and practical support where needs are complex, or victims are vulnerable
- support for victims of sexual violence, including a sexual assault referral centre (funded in partnership with the NHS), independent sexual violence advisers, and other support services
- Restorative Justice services
- a central portal of information will be created for victims online, providing information about their rights, the victims'

journey through the criminal justice system, as well as a directory of support services which victims will be able to access directly without having to report the crime to the police

- a new Service Delivery Manager will be appointed with the aim of ensuring victims are provided with seamless and integrated services, and ultimately make sure victims are supported to cope and recover.

#### 5. Online reporting and Track My Crime

A new online reporting tool was successfully launched last year which allows both the public to both report crimes online and victim to track the progress of an investigation.

The system is designed to be used for reporting non-emergency incidents and so far the soft launch has had some success. Currently the online reporting tool is used around 140 times a month and now the system's stability has been successfully tested I will be asking the force to press forward on highlighting the system to the public to enhance its use.

#### 6. Lincolnshire Independent Custody Visiting Scheme

I have a statutory duty to put in place an effective Independent Custody Visiting Scheme for the county. The primary aim of the Scheme is to increase public confidence in the treatment of persons detained in police custody.

In 2017/18 a total of 181 custody visits were undertaken across the county, with 75% conducted on a week day and 25% on a weekend. Of the 447 people who were detained in police custody and available to receive a custody visit, 421 (94%) consented to a visit.

## Policing that works

*Effective enforcement, help and assistance when you need it are critical to policing that works. I will hold the Chief Constable to account for the services he provides and ensure he continues to innovate and transform the service and gives the frontline officers the 'right tools for the job' to respond to the diverse needs of our communities. The welfare of Lincolnshire Police officers and staff is a key concern for me and a continued and meaningful focus must be maintained to ensure the wellbeing, resilience and reputation of the Force. I will continue to fight for a sustainable future for Lincolnshire Police to ensure we have the money to support effective policing and crime prevention in this county.*

### 1. New latest generation tasers

The 212 new TASERX2 were rolled out across the county's force earlier this year to replace the current model. The new tasers have a raft of features that will improve safety and accountability:

- TASER X2 goes faster and further - it has a range of 25 feet compared with 21 feet.
- TASER X2 is safer - whereas the TASERX26 would have needed re-loading, the X2 has a second cartridge ready to go which will enable officers to more effectively and more quickly resolve potentially dangerous situations where an additional cartridge is required.



*The new generation TASERX2*

- TASER X2 allows more accountability
  - what is effectively like a black box on a plane, each weapon will capture and store data that can be downloaded for analysis. The enhanced range of data available surpasses the level of data available from the X26.

### 2. Introduction of spit guards

With my support Lincolnshire Police has recently purchased 5,000 Spit and Bite Guards to help protect against assaults. The Guards (SBG) are being issued to all frontline officers as a protective measure to help prevent being spat on and bitten.

A photograph of a man wearing a clear plastic spit guard over his face.

The medically-approved device is a tactical option used to stop individuals spitting or biting during interactions with police officers.

### 3. Environmental sustainability

Last year the force, with my support, trailed the latest electric car technology as part of my drive to create a "green" police force. I have already instigated a project to change lighting at Lincolnshire Police HQ to LEDs – saving the

equivalent of two officers' salaries a year and have commissioned a full report on the latest sustainable technologies available to the force, which will form the basis of a new environmental strategy.

#### 4. Officer and staff well-being

Included within one of the four key principles of my Police and Crime plan it is stated that "The welfare of Lincolnshire Police officers and staff is a key concern for me and a continued and meaningful focus must be maintained to ensure the wellbeing, resilience and reputation of the Force". I am very pleased to see the realisation of a number of initiatives, developed by the Chief Constable to achieve this aim, in place already and further development is underway at this time. Through our existing governance structures I will be working with the Force to ensure these initiatives are evaluated robustly and deliver both results and value for money for taxpayers. It has been recognised by Nick Hurd MP the Minister for Policing and Fire that Lincolnshire is leading the way on this serious issue and that others should follow our example to support physical and emotional wellbeing which will reduce stress levels, sickness absence and deliver a better service to the public. Lincolnshire Police has now received national funding to develop further programmes of support to deal with extreme trauma and are working with Government and the College of Policing to establish national standards in the area of wellbeing support.

I can only imagine having to deal with some of the incredibly heart wrenching situations our Police Officers and staff find themselves addressing, let alone facing threats of violence in the line of duty. They deserve our full support in keeping mind, body and soul fit and healthy so they can fulfill their duties and share quality time with their families at the end of a trying shift and this I commit to doing.

#### 5. Closer 999 service working

It is vitally important that '999' services work together as closely as possible to deliver the best possible service for the people of Lincolnshire. That spirit of collaboration has led to the establishment of a joint fire and police Headquarters and 999 response call centre at Nettleham, formally the Police stand-alone HQ.

In November last year Lincolnshire Fire and Rescue moved from their South Park, Lincoln location to a temporary operational station, enabling the demolition of the old fire station and headquarters. In its place will be constructed a fully integrated and eminently more cost effective and efficient Fire, Police and Ambulance Station to serve the residents of the greater Lincoln area for decades to come. The site has progressed with foundation piling complete in April and the main contract for construction signed in February 2018.

Steelwork and roof should be erected this month (June) and we expect all three services to have become fully operational in the new building by September 2019.

Following the successful move to the new building the old Police Station on West Parade will be decommissioned and sold.

The Force is currently working up an estates strategy which will deliver the Chief Constable's vision for the building requirements around the county for coming years. This may well see further joint working to improve visibility in the community and enable a much more flexible and dynamic way of working for officers and staff.

We continue to see development of strategic level cooperation between '999' services and ever more opportunities seized to work together in a joined up way to deliver better outcomes. This is something that I am keen to encourage and support.

## 6. Automatic Number Plate Recognition equipment

My decision to invest nearly £350,000 in the latest ANPR technology in order to protect our communities has put us at the leading edge of, a soon to be launched, integrated national system.

As a result of our forward-thinking approach Lincolnshire officers will have, at their fingertips, data from across England and Wales in real time.

This will give them the capability to detect, deter and disrupt criminality at a local, regional and national level to tackle everything from drivers with no insurance to organised crime gangs and terrorists.

## 7. Firearms licensing

I made a commitment to overhaul and invest in the firearms licensing process in Lincolnshire to deliver a better service and

assurance of safety for licence holders and the wider populous and much progress has been made in delivering on that commitment.

I have increased the number of staff to process applications in a more acceptable timescale, brought Firearms Inspection Officers 'back in house' from G4S and under direct control of the Chief Constable and we have developed and introduced the UK's first fully digital portal for applications which has reduced errors, increased safety, removed duplication of work and further reduced the time taken to process applications whilst improving safety for the public.

This year was the first time that Lincolnshire Police attended the largest gun show in the UK, the Northern Gun Show. A number of Forces attend the show to offer advice as well as complete real time variations to licences. This was a huge success and will be repeated in future years along with similar action at other events such as the Lincolnshire Show.



*Much progress has been made on delivering a better firearms licensing service*

# Safeguarding

*Safeguarding is at the heart of almost all the work carried out by my office.*

A key pillar of my Community Safety, Policing and Criminal Justice Plan for Lincolnshire is dedicated to protecting and supporting victims and the vulnerable. Partnership working between agencies is crucial to the success of this goal and I have already made very positive strides in this arena.

I have secured membership for myself, or members of my team, on a host of boards and committees of for to promote a coordinated, multi agency approach to safeguarding children and adults at risk from abuse and neglect in Lincolnshire.

This includes the identification of shared priorities and development of joint delivery plans with partners in health, social care, education and the voluntary sector. A full list of these organisations are attached in Appendix A but include:

- Safer Lincolnshire Partnership (SLP) and SLP Overview & Scrutiny Board
- Core Priority Groups of the SLP: Domestic Abuse, Reducing Offending, Anti-social Behaviour, Serious and Organised Crime (Modern Day Slavery & Fraud)
- Lincolnshire Health and Wellbeing Board
- STP Mental Health & Learning Disabilities Board
- Adult Safeguarding Board incl Scrutiny Sub-Group
- Children's Safeguarding Board incl Scrutiny Sub-Group
- National Deputy Lead for Child Sexual Exploitation and Abuse (CSEA)
- Member of Modern Slavery/Human Trafficking Group
- Lincolnshire Counter Fraud Partnership



- Lincolnshire Safeguarding Boards Scrutiny Sub Group
- Modern Slavery and Human Trafficking Strategic Group

In addition there are a number of projects outlined in this Annual Report which are helping to fulfil our commitment to safeguarding residents, serving officers, firearms owners, victims and the vulnerable who find themselves within the criminal justice system.

I will continue to put safeguarding issues at the centre of the work we do.

# Funding

*The people of Lincolnshire were clear in their overwhelming support for an increase in council tax to enable the delivery of an effective Police Force across the County. I wish to thank them for that support and make clear my commitment to ensure that their money is spent efficiently delivering safe communities.*

Although a council tax rise of, on average, 23p a week and a £5.1 million use of reserves has allowed me to protect policing budgets for the current year the future is still uncertain and with reserves now depleted, the force faces a funding gap which could hit £6.9m by 2021 if current funding levels do not change.

I have made it a priority to address this issue with Government and I have attended several meetings with ministers to discuss the issue over the past two years. My most recent visit to London was to meet Police and Fire Minister Nick Hurd to highlight the issue of sustainable funding for Lincolnshire Police.

At the meeting, convened by South Holland and The Deepings MP John Hayes, I explained the funding challenges facing the force in the coming years.

I was supported at the meeting by MPs Matt Warman, Dr Caroline Johnson, John Hayes and Sir Edward Leigh and I continue to be enormously grateful to all the Lincolnshire MPs who have united behind the need for sustainable funding for Lincolnshire Police.

The minister listened to our arguments and I remain hopeful the meeting will be one more positive step towards resolving our problem.



*Marc Jones, Bill Skelly and Lincolnshire MPs meet Police and Fire Minister Nick Hurd*

# Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) reports

*In the last year HMICFRS reports have been issued again showing that, while there is work to be done, our force continues to provide an effective service for our communities.*

## 1. Background

HMICFRS's PEEL Inspection programme for 2017/18 scrutinised all 43 forces in England and Wales and examines their Efficiency, Effectiveness and Legitimacy providing comparable grades for each force against these three "Pillars". Inspections are conducted throughout the year and grades were published on HMICFRS's website.

At the end of each inspection year a PEEL assessment is published in which the HMI for the force area summarises the overall performance for each Force.

## 2. November 2017 HMICFRS report on Efficiency

Inspectors judged Lincolnshire Police as "requires improvement" in respect of its efficiency but were keen "to acknowledge that the force is making good progress in a number of areas".

Inspectors were concerned the force lacked "clear financial plans to deal with a range of future funding scenarios" and noted that the force's assessment of emerging demand "is limited but developing".

Inspectors said: "Lincolnshire Police was one of the first forces we inspected in its efficiency earlier this year. Since then, the force has made good improvements to some of the areas we identified as needing addressing. This improvement has given me confidence that the force will indeed be able to improve

its services to the public of Lincolnshire, and operate more efficiently."

"Despite these areas still needing work, I am very encouraged that the force has demonstrated the ability to get to grips with other areas, and improve where necessary. I have every confidence that the new chief constable and his team will continue to make great strides over the coming year in terms of increasing the force's efficiency."

## 3. December 2017 HMICFRS report on Legitimacy

Inspectors, once again, judged the force to be "good" in this area.

Inspectors noted: "Lincolnshire Police demonstrates a strong commitment to improving how it treats the public with fairness and respect. The force also promotes an ethical culture."

"The force has a comprehensive and accessible wellbeing programme that includes preventative measures to improve workforce wellbeing, which is very encouraging."

## 4. February 2018 HMICFRS report on Effectiveness

Once again the force was judged overall as "good" on effectiveness – though with some improvement needed with regard to protecting vulnerable people.

Inspectors said: "I am pleased that overall Lincolnshire Police's performance in effectively keeping people safe and reducing crime is good again this year. However, there is still more for the force to do in terms of its service to some vulnerable victims."

"I commend the police officers, PCSOs and police staff working for Lincolnshire Police for their hard work in maintaining their performance in challenging financial circumstances. They understand the importance in taking prompt action to keep victims safe and they work well with local partners, like local councils, to generally achieve good outcomes for their communities."

## 5. Spring 2018 Overall PEEL assessment

Inspectors said they were "satisfied with most aspects of Lincolnshire Police's performance in keeping people safe and reducing crime".

"Since 2016 it has maintained the standard of most of its investigations and improved its approach to reducing reoffending. It has made progress in dealing with vulnerable people, addressing most of the areas that required improvement."

However, the inspectors noted that the force should "improve the consistency of supervision in investigations; and ensure that workloads are manageable, so that officers and staff can meet the needs of victims, particularly the vulnerable".

The inspectors concluded: "Overall, I commend Lincolnshire Police for working hard to address the areas for improvement we have identified and the good progress it has made in a number of areas we identified last year."

## Actions

*I continue to monitor progress against all the inspectorate's outstanding recommendations through a variety of means including a regular report produced for the Police and Crime Strategic Board which I chair. I am required by law to publish my response to all force specific HMICFRS inspection reports within 56 days of their publication, these responses are therefore published on my website at <https://lincolnshire-pcc.gov.uk/transparency/what-our-priorities-are-and-how-we-are-doing/hmic-inspections/>*



# Key crime statistics

## April 2017 – March 2018

*I'm pleased that Lincolnshire continues to maintain its place as one of the safest places to live in the UK – with one of the lowest crime rates per 1000 people according to the latest report by the Office for National Statistics.*

Whilst Lincolnshire is graded as one of the lowest forces in terms of crime levels there has been a ten percent increase in overall recorded crime (excluding fraud) which is less than is being experienced on a national level where crime has risen by 15 per cent.

There were 40,597 offences recorded in the year ending December 2017, a ten per cent rise compared with the previous year – below the national average increase of 15 per cent.

Sexual offences have increased year on year by 27 per cent, a slightly higher increase than the national average of 25 per cent, but the force, working with my office, has worked hard to create a culture which encourages people to trust that complaints of sexual crimes will be treated both sensitively and seriously.

As a result we have had high levels of historical offences being reported and that will have had some effect on the figure.

It is important to recognise that Lincolnshire Police also has a good level of successful prosecutions in sexual offences cases so rather than being concerned at the growing level of reporting I would actually want to see more people report these crimes.

The more reports we receive the more offenders we can prosecute and remove from our communities.

Criminal damage and arson made up the a significant proportion of crimes in the county with 5,592 offences recorded, a four per cent rise and lower than the national average of seven per cent.

In the overall "violence against a person" category, there was a rise of 11 per cent – significantly lower than the national average of 21 per cent.

The biggest crime rate increase last year was shoplifting, which went up by 28%.

To read quarterly reports on the force performance and crime statistics see the PCC's website here: <https://lincolnshire-pcc.gov.uk/transparency/what-our-priorities-are-and-how-we-are-doing/quarterly-performance-reports/2017-performance-reports/>

Despite the county faring much better than the national picture I am determined that we do not become complacent. A ten per cent increase in crime overall is still an issue that causes some concern.

In my role as PCC I have regular meetings with the force to assess and question crime figures and will continue to take this watchdog role seriously.

# Appendix A

The boards, committees and organisations listed below are ones on which I, my deputy or my staff provide representation.

Those listed with an \* are ones which I attend personally:

- Lincolnshire Victims Commissioning Group\*
- Safer Lincolnshire Partnership (SLP) Delivery Board\*
- SLP Overview & Scrutiny Board
- Core Priority Groups of the SLP: Domestic Abuse, Reducing Offending, Anti-social Behaviour, Serious and Organised Crime (Modern Day Slavery & Fraud)
- Lincolnshire Health and Wellbeing Board\*
- STP Mental health & Learning Disabilities Board\*
- Adult Safeguarding Board and ASB Scrutiny Sub-Group
- Children's Safeguarding Board and CSB Scrutiny Sub-Group
- The East Midlands Criminal Justice Board\*
- Regional PCC and Chiefs Board\*
- Responsible PCC for regional East Mids Special Ops Unit EMSOU\*
- National Home Office Police & Ambulance Demand Management Group\*
- National Deputy Lead for Victims with APCC \*
- National Deputy Lead for Child Sexual Exploitation & Abuse (CSEA)\*
- Member of National Modern Slavery/Human Trafficking Group\*
- Lincolnshire Counter Fraud Partnership
- Regional lead on National Specialist Capabilities Programme Delivery Board\*
- Lincolnshire Safe Guarding Boards Scrutiny Subgroup\*
- Workplace Wellbeing Board\*
- Equality and Diversity Board
- Lincs Police Independent Advisory Group (IAG)
- Lincs Police and OPCC Risk Management Board
- Lincolnshire Public Protection Board
- Modern Slavery and Human Trafficking Strategic group (EMSOU)\*
- Youth Offending Service (YOS) Management Board
- Regional Efficiency Programme Leadership Board
- Lincolnshire Police Ethics Panel\*
- Out of Court Disposal Security Panel\*
- Partnership NK Steering Group\*
- East Lincolnshire Community Safety Partnership\*
- Strategic Partnership Executive Board\*
- Greater Lincolnshire Leaders and CX Meeting\*
- Mental Health Crisis Concordat Meeting
- EMSOU Management Board\*

- Regional Strategic Tasking & Coordination Group\*
- Strategic Executive Board\*
- Force Strategic Management Board \*
- Reducing Offending SMB
- Victims & Witnesses Delivery Group\*
- Online Threats Strategic Group\*
- Lincolnshire Road Safety Partnership
- Lincolnshire Resilience Forum
- Police Grant Distribution Formula - Technical Reference Group (TRG)







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