


**POLICE AND CRIME COMMISSIONER (PCC) FOR LINCOLNSHIRE
REQUEST FOR DECISION**

REF: 024 / 2018
DATE: 9 October 2018

| SUBJECT | |
|--|---|
| COMMAND AND CONTROL SYSTEM | |
| REPORT BY | ASSISTANT CHIEF OFFICER (RESOURCES) |
| CONTACT OFFICER | Andrew White (ACO Resources) Tel 01522 558007 |
| EXECUTIVE SUMMARY AND PURPOSE OF REPORT | |
| <p>The purpose of this report is to obtain approval for the replacement of the Force's Command & Control system via our Strategic Partner, G4S, who is contracted to provide all ICT services to Lincolnshire Police and the Office of the Police & Crime Commissioner.</p> <p>G4S as our Strategic Partner will enter a contract with Motorola to deliver the new command and control system to Lincolnshire Police, including the procurement, configuration, installation, programme delivery and subsequent management of the new Command and Control solution and to continue with their obligations included within the ICT service schedule.</p> <p>The overall costs for this project is £4,995,000 which includes the contract costs with Motorola, along with improved infrastructure costs and project delivery resource costs.</p> <p>The contract is for an initial term of 10 years (with an option to extend for 3 x 2 year periods). As this will extend past our initial and maximum contract term with our Strategic Partner, the contract will include a novation clause to enable this contract to transfer to Lincolnshire Police during the exit strategy of our Partnership with G4S.</p> | |
| RECOMMENDATION | <i>That the proposal to procure a new command and control system from Motorola, via our Strategic Partner, is approved.</i> |
| POLICE AND CRIME COMMISSIONER FOR LINCOLNSHIRE | |
| I hereby approve the recommendation above, having considered the content of this report. | |
| Signature:  | Date: 9/10/18 |

A. NON-CONFIDENTIAL FACTS AND ADVICE TO THE PCC

A1. INTRODUCTION AND BACKGROUND

1. Lincolnshire Police's current Command and Control system has been in place since 2005 and is no longer capable of providing an effective and efficient service. The requirement to replace the current applications is based on five key drivers:
 - The current system does not comply with the Home Office (2005) Code of Practice on Management of Police Information.
 - The current system does not comply with requirements needed under the National Emergency Service Network replacement Programme.
 - The maintenance of the system is technically complex due to its disparate and fragmented infrastructure.
 - The current system does not offer the scope to transform Lincolnshire's operational policing model.
 - To reduce the risk to operational officers through enhanced tracking capability and information availability for officers when attending incidents or on patrol.
2. There is, therefore, a critical requirement for change for the progression of the organisation and this can only be achieved by an investment in a new system to provide greater efficiency and effectiveness by enabling transformational change across the Force. Not only will the implementation of modern technology allow greater ability to meet current demands through operational benefits, it will also provide process change, future-proofing for the increased challenges that lie ahead and will enable integration of several other existing systems.
3. The proposed solution for the Command and Control system offers significant efficiency savings and reduces operational risks through better utilisation and visualisation of officers and staff. It further offers a range of operational benefits which are detailed in the business case.

A2. LINKS TO POLICE AND CRIME PLAN AND PCC'S STRATEGIES/PRIORITIES

The solution being recommended supports both the key principles of the Police & Crime Commissioner's (PCC's) Community Safety, Policing and Criminal Justice Plan:-

- Community safety and prevention in partnership
- Protecting and supporting victims and the vulnerable
- Listening, responding and being accountable
- Policing that works

and the Chief Constable's 'Distinctively Lincolnshire' Strategy which sets out our ambition to:

- Invest in technology to maximise the presence of our frontline staff in communities.
- Maximise and integrate the functionality of our current technology.
- Enable better data sharing between systems and partners with the right access to information at the right time.

- Improve our use of automated systems to reduce bureaucracy.
- Replace our contact and control room systems to maximise flexibility and efficiency and enable better policing.
- Further enhance agile working so that systems are available whenever and wherever they are needed.

B. FINANCIAL CONSIDERATIONS

Section FR14.1 of the PCC and Chief Constable's Financial, Contract and Procurement Regulations states "*a business case must be prepared by the Chief Constable for all capital and revenue schemes with a financial implication, in accordance with FR44 (Delegated limits and authorities)*".

FR14.4 states "*business cases on proposals estimated to cost above the delegated limit, any proposals for which there is no funding within the approved Budget or Capital Programme and any proposals with on-going revenue or capital budget consequences beyond the current financial year shall be submitted by the Chief Constable and the Commissioner's CFO to the Commissioner for consideration*".

A detailed business case, supported by the Chief Constable, has been submitted in compliance with the above. A full copy of this is included in Part 2 of this Decision Paper.

Provision has been made in the medium term financial plan for the replacement of the existing Command & Control system – a total cost of £5,045,000 across financial years 2018/19 and 2019/20. This cost includes all the capital cost for the new solution, along with enhanced ICT infrastructure and hardware required and full resource costs for the implementation team.

A comparison of on-going revenue costs for 10 years has identified revenue savings of £140,000 per year, whilst significantly enhancing the operational capability of the Force and service provided to victims of crime and other service users.

At the commencement of this project an assessment of the market was undertaken which identified four suppliers who had the capability of supplying command and control technology. Two of the identified suppliers have a significant history within the UK command and control market alongside two new suppliers. The evaluation of suppliers took place between August and December 2017 and followed a rigorous process of evaluation of each supplier to meet the key requirements of Lincolnshire Police. At each stage the number of suppliers was reduced based upon their performance in relation to the evaluation criteria. Through this process a single supplier was recommended for the provision of the new operational command systems for Lincolnshire Police. Full details of the evaluation process is included in the business case, along with information confirming how this contract provides best value in comparison to other options.

C. LEGAL AND HUMAN RIGHTS CONSIDERATIONS

[This should include the legal powers the PCC has for making the decision]

The procurement of this solution will be completed by the OPCC and Force's Strategic Partner, G4S. The procurement route for the replacement of the Command & Control system, and associated requirements, has been subject to a gateway review and legal advice has been received from Eversheds LLP. It has been confirmed that the proposed procurement is in accordance with the Service Delivery Agreement entered into with G4S in April 2012. As our Strategic Partner for the provision of all ICT, and responsible for the service delivery of the Force Control Room and management of all systems, G4S as our IT provider will make all the necessary arrangements as per the Service Delivery Agreement to procure, install and support all new IT.

D. PERSONNEL AND EQUALITIES ISSUES

The PCC requires all providers / contractors to have policies in place to demonstrate their commitment to meet all applicable legislative requirements in relation to personnel and equality issues.

E. REVIEW ARRANGEMENTS

Delivery and implementation of the new Command and Control system will be formally monitored via the Technical Futures Programme Board with the ACO Resources being the Senior Responsible Officer. Weekly progress meetings have been established and formal governance arrangements are included within the contract between G4S and Motorola. This will also be included within the existing governance arrangements in place with our Strategic Partner.

F. RISK MANAGEMENT

Risk will be managed in accordance with Prince 2 "lite" methodology and in conjunction with the Force's Risk Management Policy (PD122).

G. PUBLIC ACCESS TO INFORMATION

Information in this form along with any supporting material is subject to the Freedom of Information Act 2000 and other legislation. Part 1 of this form will be made available on the PCC's website within one working day of approval. However, if release by that date would compromise the implementation of the decision being approved, publication may be deferred. An explanation for any deferment must be provided below, together with a date for publication.

Is the publication of this form to be deferred? No

If Yes, for what reason: N/A

Until what date: N/A

Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate part 2 form.

Is there a part 2 form? Yes

If Yes, for what reason: The business case has an 'Official' GPMS marking as it contains information relating to Force operating systems and commercially sensitive financial information.

ORIGINATING OFFICER DECLARATION

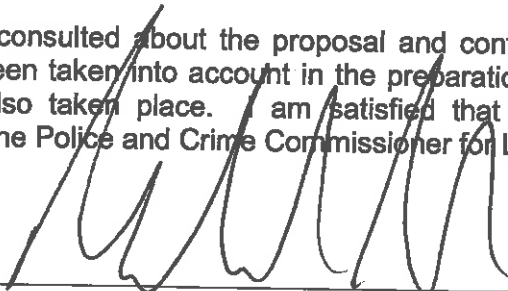
| | Initial to confirm |
|--|---------------------------|
| Originating Officer: The Assistant Chief Officer recommends this proposal for the reasons outlined above. | AJ |
| Financial advice: The PCC's Chief Finance Officer has been consulted on this proposal. | BF |
| The CC's Chief Finance Officer has been consulted on this proposal. | se |
| Monitoring Officer: The PCC's Monitoring Officer has been consulted on this proposal | XXXXXXXXXX |
| Chief Constable: The Chief Constable has been consulted on this proposal | x XXXXXXXXXX x |

OFFICER APPROVAL

Chief Executive

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. Consultation outlined above has also taken place. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner for Lincolnshire.

Signature:



Date:

8/10/18