

Police and Crime Strategic Board



Chief Constable's Report

Date: 20 September 2018



1. Public

1.1 Cohort 21 – Student Officers

1.1.1 The first of the two overlapping cohorts of 30 Student Officers have now completed their classroom-based training phase and have moved on to their Tutor phase on Area. This will assist staffing levels at the front line by providing some further resilience. The Cohort has been praised for their work during the training phase and will take this ethos forward into the next stage of their development.

1.2 Freshers' Week

1.2.1 Freshers' week has begun at the Lincoln University and officers will be on patrol engaging with the students and the local community to welcome them to the city and to provide

crime prevention advice. This is a great opportunity to build relationships with this community and will assist us in understanding their needs. Councillor Neil Murray (Carholme Ward) has been very complimentary about the changes to policing Freshers and students in the West End.

1.3 Hare Coursing / Operation Galileo

- 1.3.1 We are now a month into Operation Galileo 2018/19 and the Force has picked-up where it left off from the 2017-18 season, with renewed commitment and additional equipment. Despite the warm weather meaning an early harvest and consequentially an earlier start to reports of Hare Coursing, the volume is slightly down on this point last year – but it is still early days.
- 1.3.2 Lincolnshire saw a 30% reduction in the number of Hare Coursing incidents last year, and whilst any change is likely to be a combination of factors, our view is that adopting the tactic of seizing dogs was the single greatest contributor. This tactic was particularly unpopular with Offenders.
- 1.3.3 Seizing Dogs (76 last year) does come at a cost to the Force as dogs are placed with Kennels whilst prosecutions are pending. We are developing a Dog “fostering” scheme, where members of the public can support us by providing a temporary home for seized animals
- 1.3.4 Prior to the start of Op Galileo, we wrote to 10 people who had been involved in Hare Coursing in Lincolnshire, and explained that it is our intention to make our County a hostile environment for them. We will continue to make innovative use of the legal powers available to us for this year, which means greater use of Anti-Social Behaviour (ASB) legislation and a more proactive approach to dealing with Offenders.
- 1.3.5 In addition to those 10 Offenders, we also wrote to 143 of their neighbours explaining that a member of their community was coming to our community and committing offences that cause misery. They were all provided with details of the CrimeStoppers Rural Crime Reporting Line – 0800 783 0137 – which anyone can call and provide information, anonymously.

1.4 Horse Watch Scheme

- 1.4.1 Locally, the Lincolnshire Horse Watch Scheme has over 1200 members who help to keep their communities safe. In the near future we will be launching a scheme whereby we provide more support to riders in return for up to date reporting on key rural issues: theft, hare coursing and fly tipping for example.

2. Private

2.1 Force Medical Examination Contract

- 2.1.1 The new Forensic Medical Examination contract commenced on 1st September 2018. During the week prior to launch, the new supplier arranged an event to enable operational users of the service to familiarise themselves with the new service. This service should also see a gap in service providing trained Medical Examiners for victims of Serious Sexual Offences significantly improved. There will be a newly developed service into the SARC, with benefits

to explore efficiencies for Police whilst ensuring an improved standard of support to victims, helping them to cope and recover.

2.2 Data Quality

2.2.1 Since the start of the regional Retention, Review and Disposal (RRD) process in July 2017, the team have reviewed and marked for deletion nearly half a million records where there is no longer a Law Enforcement purpose to retain them. The team continually drives performance and we are now electronically deleting records on a daily basis from the regional crime and intelligence system, enabling the six collaborating forces to work towards full compliance with the Management of Police Information (MoPI) guidance. This process enables operational officers and staff to have the most up to date available information with which to assess risk and make the best possible decisions to ensure the safety of the public.

2.3 Impersonation Fraud

2.3.1 Operation Penguin has formally been adopted as the force wide response to Impersonation Fraud which continues across the county. This series targets, in the main, vulnerable elderly people and has had significant impact in terms of financial loss but also in the confidence, independence and wellbeing of victims.

2.3.2 The Operation is coordinated from Cyber Crime (Economic Crime Unit) in conjunction with Community Safety and work is ongoing in respect of both prevention and investigation. Investigation remains the responsibility of mainstream CID, however minimum investigation standards have been set by ECU and all crimes will be assessed through the newly adopted triage and assessment process (to which all frauds are now submitted). This should ensure consistency of investigation and maximise opportunities for identifying offenders. This works alongside Operation Signature which provides the assessment and identification of vulnerability and referrals for appropriate support through Op Repeat, Op Revive and partner agencies.

2.3.3 This series is not bespoke to Lincolnshire and work is also ongoing regionally to ensure collation of intelligence and investigative techniques, with Lincolnshire's minimum standards of investigation also being adopted by the other forces.

2.4 Child Exploitation Multi-Agency Operational Plans

2.4.1 Work has been underway with partner agencies to develop a Multi-Agency Child Exploitation process that is more in tune with identifying Threat, Risk and Harm and is able to be more responsive to any such identified risk. Proposals are that a weekly meeting will take place within the SAFE team (the multiagency hub comprising of officers and staff from Lincolnshire Police, Children's Service, Lincolnshire Community Health Service and the Youth Offending Service), inclusive of all key partners, statutory and voluntary. An extraordinary meeting was held on Monday 3rd September with the Lincolnshire Safeguarding Children's Board to

review the process and planned proposals with a view to adopting these and have a working model starting by the end of the month. This will see a clearer indication of perceived risk around Child Exploitation and an agreed Multi-Agency structure to ensure information sharing and safety planning for any potential victim, whilst also working to identify suspects and/or locations to plan activity for enforcement and/or disruption.

2.5 Domestic Abuse in Rural Communities

2.5.1 Plans are being progressed to become an active member of an ongoing research piece of work alongside County Durham, Derbyshire, Devon and Cornwall, Dorset, North Yorkshire and Nottinghamshire. The aim of the project is to reality check what blockages there are in the rural community to people reporting domestic abuse, recognising the differences between the rural community and the urban community. Discussions are underway to identify funding streams for this inclusion to the project, but early indications from the work in the other six areas have already identified opportunities for learning and planning around tackling Domestic Abuse in these areas.

2.6 Domestic Abuse Perpetrator Project

2.6.1 A successful bid to the Police Transformation Fund was submitted jointly by OPCC Lincolnshire, Lincolnshire Police and OPCC Sussex, WAFE and Respect, with the support of Local Authorities including Lincolnshire County Council, Brighton & Hove City Council and East Sussex County Council. The project structure is now in place with the final recruitment having taken place. This should see the project now develop further amongst the Partnership, developing processes to support perpetrators away from offending.

2.8 Scam Awareness

- 2.8.1 A key event for public engagement this month was an innovative piece of work called Mac's Café.
- 2.8.2 During the scam awareness events over the summer, run jointly by the OPCC and the force, it became clear that many people felt that they "couldn't be tricked" or wouldn't fall for some of the tricks that could be used to obtain personal details.
- 2.8.3 In response to this we wanted to demonstrate just how easy it was to give away information when caught unaware. We did this by setting up a promotional stand in Lincoln city centre, promoting a new café – Mac's café (Mac's being Scam, backwards)
- 2.8.4 Passers-by were offered free coffee and cake in exchange for a few personal details – but the details were all things that scammers would find useful. When people had given their details, we revealed that we were in fact from Lincolnshire Police, and spoke to participants about how their details could have been used against them. They were then given the form with their details on back, the reverse side containing more advice to keep safe from fraud.
- 2.8.5 The concept was extremely successful and we intend to run a similar event in the future.



3. Democratic

3.1 Domestic Abuse Support Services

3.1.1 Lincolnshire County Council initiated the tender for the county's Domestic Abuse Support Services in February 2018. These services were tendered in two distinct lots:

Lot 1 - Outreach Domestic Abuse Support Services

Lot 2 - Independent Domestic Violence Advisor (IDVA) Services

3.1.2 Within this contract, the Council invested in some new elements of service, including a Targeted Support Service for children and young people and an IDVA provision within a hospital setting.

3.1.3 The contract was awarded to a single provider, West Lincolnshire Domestic Abuse Service (WLDAS). One service provider for the county means residents can now access the same support provision from the same provider, wherever they reside in Lincolnshire. The new arrangements for the Domestic Abuse Support Services commenced on 1st August 2018.

3.2 Safer Lincolnshire Partnership

3.2.1 The Safer Lincolnshire Partnership continues to work on the core priorities of Domestic Abuse, Fraud, Modern Day Slavery, Anti-Social Behaviour and Reducing Offending. The development plans for each board are being progressed by each group, and progress monitored by the Strategic and Oversight and Scrutiny Boards.

3.3 G4S Custody Detention Officers

3.3.1 Agreement has been reached to extend the provision of G4S Custody Detention Officers (CDOs) to Leicestershire and Northamptonshire Police via the main Lincolnshire Police G4S Strategic Partnership Contract. The successful provision of CDOs to the two forces has been in operation since 2015 and will now be extended until September 2019, with the option for further extensions. The provision of G4S CDOs in Lincolnshire, Northamptonshire and Leicestershire allows procedures and performance levels to be aligned and provides increased resilience in custody by giving G4S the flexibility to deploy appropriately designated CDOs across all three forces.

3.4 Public Protection Unit Suspect Management

3.4.1 Work is underway, with the introduction of a Suspect Risk Management Process in the Public Protection Unit, to better understand the risk contained in outstanding confirmed suspects and prioritisation of these. This is being rolled out across the Unit to ensure appropriate reviews have been added and that we are more responsive in protecting the vulnerable.

3.5 East Midlands Ambulance Service (EMAS)

3.5.1 The force is continuing to work with EMAS to review and tackle demand linked across both policing and ambulance services. EMAS now have 110 new Technicians in train; 50% of these have now progressed through initial training. EMAS have also reviewed and restructured their operating model for Lincolnshire, which will be more effective. They are continuing to work with hospitals who create significant a demand for resources. Operationally, our Force Control Room and the Ambulance Control Room discuss demand each morning and this has led to have developing relationships.

4. Digital

4.1 Firearms Licensing Online

4.1.1 Firearms Licensing Online has continued to be developed and its use by the public increases month on month.

- Accounts created: 2346 (Increase of 17% in the past 6 weeks)
- Applications submitted: 1998 (increase of 22% in the past 6 weeks)
- Payments made electronically for applications: 1196 (increase of 23% in the past 6 weeks)
- FLO Applications successfully completed: 1441 (increase of 30% in the past 6 weeks)

4.1.2 The increase in successfully completed applications is particularly pleasing as it demonstrates the ability of the system to assist the user in the correct completion of the process.

4.1.3 A change to the system has also been made to allow for new legislation which has been introduced to allow electronic upload of photographs for grants and renewals of licenses, along with the removal of the need for a 'wet signature'. This element of the system has also now gone live and is proving successful, with 31 photographs already having been uploaded to the system through this portal.

4.2 Streamlined Process for Obtaining Magistrates' Court Warrants

4.2.1 Over the past month a streamlined process for obtaining magistrates' court warrants has been trialled in order to reduce the time the police and the courts spend on completing the paperwork for an authority to be granted. The new process allows for the information to be shared digitally and authorised remotely without the need for an officer or a magistrate to be at the same location. Following this successful trial it is now proposed to roll this out force-wide to maximise the efficiencies in time and reduction in bureaucracy.

4.3 Crime Contract

4.3.1 On the 26th September, Lincolnshire Police will update the mobile data Crime Contract app. This is in readiness for Victim Services transitioning over to the Office of the Police and Crime Commissioner. The update will also include a change in process that will allow greater compliance of the Victims' Code of Practice whilst enabling our Victim Lincs team to review and run reports to identify improvements on the victims experience.

4.4 Internet Investigations and Intelligence Tool

4.4.1 There has recently been a trial of a software product which is an Internet Investigations and Intelligence tool. The product was thought to be highly beneficial in its adoptability, however the licence costs were significant. Another product has been identified which provides even more functionality and a trial of this is due to commence imminently with licence costs being considerably cheaper.

4.4.2 The Digital Forensics Unit has successfully been accredited for the Imaging of Hard Drives under ISO 17025 which minimises the potential for defence barristers at court to question the credibility and reliability of digital evidence and this will remove the need to provide a non-compliance statement in respect of these investigations. Work is ongoing to achieve similar accreditation in relation to the forensic investigation of mobile phones.

4.5 On Line Child Abuse Investigations

Work continues to drive down the number of outstanding warrants and suspects within the Paedophile On-line Investigation Team. With support from the Tactical Support Team and by utilising the Threat and Harm Tasking Process, this has seen a good process with weekly activity. Numbers have reduced over recent months from approximately 200 to around 80. This has been really positive given the outstanding numbers include a consistent stream

of new information and allegations. This is to be reviewed further in line with the Public Protection Unit Suspect Prioritisation Model (although accepting this offending type is subject to its own risk assessment).

5. Our People

5.1 Management and Leadership Development

5.1.1 As part of our commitment to develop and identify management and leadership capabilities throughout our Force, 16 officers have been enrolled on the Chartered Management Degree Apprenticeship with Lincolnshire University. This is the first of three cohorts for this academic year, with the second and third cohorts commencing in spring and summer 2019.

5.2 National Police Wellbeing Service

5.2.1 The grant agreement for the National Police Wellbeing Service will be signed by the end of September. Planning is underway for the two psychological Screening Pilots Lincolnshire is running on behalf of the National Police Wellbeing Service.

5.3 Communications

5.3.1 Plans are in place for increased communications to colleagues around wellbeing, which includes the launch of a Wellbeing Newsletter and a Video. Corporate Communications are also currently developing an engagement strategy around wellbeing.

5.4 Supporting Minds

5.4.1 The evaluation of the pilot has now been completed. The report with recommendations has been considered by the Chief Officer Group, and sent to the PCC.

5.5 Durham Survey

5.5.1 The results from the Lincolnshire Police Staff Survey were presented by Durham University to the force's Senior Managers on the 13th September.

6. Our Assets

6.1 Signage to Liveried Police Vehicles

6.1.1 We have recently started to roll out signage to the rear of liveried police vehicles promoting the 'Safer Roads' initiative for motorists to give a passing distance of 1.5 metres to cyclists.