URN #	FRAUD RISK AREAS	FY 2022-23 Improved	Deteriorated	No Change	Department Lead	Comments on: Current status / Available intelligence / Audit results / Training / Awareness / Practical Controls. Number of incidents - attempted or successful	Further Action Taken / required ? Action Plan / Owner / completion date?	Completed (Y/N)
		X	X	X		NOTES: - A higher standard of vetting is conducted for all finance roles - Operational policing activity is not covered by this matrix.	Management actions resulting from external audit recommendations are routinely reported to the JIAC and are therfore not listed here.	
A	**Contract Management**			X				
1					Lisa Norton			
2				X				
3				X				
B	**Procurement (Including Commissioning of Services)**							
1				X	Lisa Norton			
2				X				
3				X				
C	**Debt Management**							
1				X	Nick Ward	Annual audit of this area conducted - High level of process controls for acccess and authorisation. Full audit trail of all payments & refunds / Invoice control		
D	**Money Laundering**							
1				X	Nick Ward	Extensive process controls. Full audit trail of all transactions, segregation of duties, Heirarchy of decision making. Seized cash is held in safe and accounting done separately.		
E	**Payments / Creditors**							
1	Including Payment Diversion Fraud (PDF) & Bank Mandate fraud (BMF)			X	Nick Ward	Local & national intelligence on attempts in other organisations and techniques used are received via membership of professional bodies / LCFP - Circulated to appropriate departments / persons, for their action. 1 attempt 3 years ago via hacking of supplier email account - foiled by following existing procedures.for verifying 'change of details'. (Salary diversion requires request from internal Police email account.) National and local intelligence would suggest a rise in the number of attempted PDF / BMF style frauds - although no instances have been reported at Lincs Police.	In the exchequer - Staff are training to be qualified accounting technicians and members of the professional body (Training commenced Dec 2022). During period of G4S contract staff received mandatory annual refresher training including fraud elements.	Y
F	**BACS and Cheque fraud**							
1				X	Nick Ward	General trend is for the use of fewer cheques. Annual Audit conducted in this area. Use of cheques is last resort if no bank details can be provided. Cheque value threshold 5Kmax and requires 2 signatures (senior staff). Audit trail for numbered cheques. no personal cheques. Direct debit and standing orders are not used. Change of bank details are subject to the same controls as with payments / creditors.		
G	**Payroll / Employees**							
1				X	Nick Ward	Smallteam only 4 persons - extensive process control measures. Annual Audit conducted. Expenses are administered via 'self authorisation' process (ie not manager authorised) Conduct dip sampling of claims made) - generally small value claims - discrepancies are generally very small amounts outside of policy thresholds.		
H	**Pension**							
1				X	Nick Ward	Staff pensions are dealt with via separate organisation. Police pensions national provider - have direct links with Govt recording of births / deaths to help prevent fraudulent payments	Further details of counter fraud measures have been requested from these pension providers. (Nick Ward @ 27th Jan 2023)	
I	**Treasury Management & Investtment**							

1				X	Nick Ward	Very Extensive controls in place - automated electronic audit logging - small number of people authorised to manage. Very large sums can be involved. Annual Treasury management plan in place.		
J	**Property, Land and Equipment**							
1	ICT equipment			X		comprehensive asset register in place?	Need to establish current status and operation of asset register? (RPO- 1 Feb 2023)	
2	Equipment / fixtures & fittings			X		Evaluation process for works required - equipment decommissioned.		
3				X				
K	**Grants**							
28	Incomming				Nick Ward	Incomming grants from major entities (eg MOJ / HO) require extensive and regular reporting on expenditure and evaluation of the project / programme of work funded by Grant often in multiple phases.		
H	Outgoing				Jo Davison- OPCC Director of strategy	Awarding of grants by the OPCC from funding sources such as POCA / safer together community fund - specific criteria and rules for funding stipulated within 'commissioning strategy' document. Grant agreements are used to stipulate the terms of use for the grant. Grant recipients are required to complete evaluation forms detailing results of funded activity / outcomes.	Intention is to introduce a range of grant agreements that are based on the scale of the grant. (feb 3 2023)	
L	**False Accounting**							
1				X	Nick Ward	Annual Audit. Financial journals maintained. Small team. Extensive controls in place - including sampling of records.There have been no instances intelligence or evidence to suggest any fraudulent activity by staff in this area.		
M	**Cyber enabled Fraud**							

1				X	Kevin Browne	Cyber enabled fraud is managed by the IT team and the extensive counter measures, testing and data security contained within the Police network / infrastructure. Regular externally generated 'attacks' are made on force systems including frequent low level phishing style attacks however there have been no successful breaches of force security systems. Internal / automated audit logging ensures internal changes to systems are recorded and monitored with extensive authorisation controls in place. Extensive audit regime operating via the IMU. Head of ICT has indicated the frequency and volume of external attacks on the force systems have increased over the last 12 months. National cyber / police intelligence is recieved regarding likely or recent threats. (particularly resulting from the Russia / Ukraine situation).	Status and details of security measures in place are reported to JIAC on a regular basis. Staff awareness of cyber risks is a key prevention tool - ICT use automated messaging attached to emails etc to remind staff to be aware and vigilant of potential risks.	
N	**Insurance Provision**							
1				X	Legal - Catherine McGarva	Insurance cover / claims are managed through an insurance broker.	Further details to be sought from the legal department regarding insurance related fraud. (VIA March 2023 AFCSG meeting)	
O	**Corruption (Including bribery, improper influence and abuse of position)**							
1				X	Nick Ward	PSD 'control strategy' in place. Anti Corruption Unit operates within the PSD and has proactive capability. There have been no instances, intelligence or evidence to suggest any fraudulent activity in key risk areas.		
P	**Income Collection / Cash handling**							
1	Legitimate Cash			X	Nick Ward	Annual Audit conducted. There is limited use of Cash - mainly in the canteen - low value totals. Extensive controls in place.	The possibility of moving to a cashless canteen is being explored (Nick Ward @ 27 January 2023)	
2	Seized / Confiscated cash			X		Potentially large amounts of confiscated cash can be temporarily stored- held in secure safe.There are separate accounting procedures for this cash - double counting using specialist equipment and procedures. There have been no instances intelligence or evidence to suggest any fraudulent activity in the handling of this cash.		
Q	**Use of Credit Cards**							
1		X			Nick Ward	New online system for immediate management / control of Credit cards has been introduced - requires 2 factor authorisation and is now linked to use of mobile phone for approval. Automated audit trail. There have been no instances intelligence or evidence to suggest any fraudulent activity in the use of Credit Cards. The issue of cards is strictly limited as is limit on spend - £5K.		