

**POLICE AND CRIME COMMISSIONER (PCC) FOR LINCOLNSHIRE
REQUEST FOR DECISION**

REF: 26 / 2023

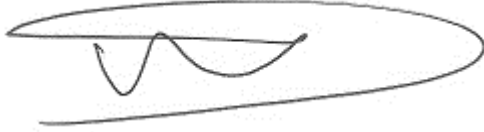
DATE: 30 October 2023

SUBJECT		LAPTOP DEVICES
REPORT BY	NATALIE CHRISTIE ENDPOINT DEVICES PROJECT MANAGER	
CONTACT OFFICER	Nicola Haywood-Alexander, Chief Digital, and Information Officer Telephone: 01522 947633	
EXECUTIVE SUMMARY AND PURPOSE OF REPORT <p>The purpose of this report is to seek approval to purchase windows laptops for PCSOs and uniformed officers up to and including the rank of sergeant.</p> <p>Technology underpins all elements of the force strategy, specifically Capability. The provision of effective agile technology to the front line supports the requirement for staff to be equipped with the right kit to service the community. It specifically addresses the activity within the DDaT Strategy, harnessing the power of digital, data and technology to make Lincolnshire safe.</p> <p>Currently, other than some adhoc users, uniform officers do not have a laptop and are having to rely on shared desktop computers in stations. This forces them back to stations and causes user issues as well as technical limitations.</p> <p>Funding has already been provisioned in this year's DDaT capital programme for this activity.</p> <p>A personal laptop allows this functionality to be provided seamlessly and in an agile capacity, so officers do not have to be tied to parade rooms or seek peripheral items such as web cams and microphones as additions.</p> <p>This investment will allow the force to reduce the provision of desktop computers which in turn means servicing and maintaining multiple pieces of kit is reduced and licencing complications such as Adobe are removed.</p>		
RECOMMENDATIONS	That the Police and Crime Commissioner: <ol style="list-style-type: none">1. Approve the business case in respect of the provision of laptops;2. Approve the release of the allocated funding.	

POLICE AND CRIME COMMISSIONER FOR LINCOLNSHIRE

I hereby approve the recommendation above, having considered the content of this report.

Signature:



Date: 30 October 2023

A. NON-CONFIDENTIAL FACTS AND ADVICE TO THE PCC

A1. INTRODUCTION AND BACKGROUND

- 1.1 There are currently around 1800 Laptops provided on a personal issue basis across the force. The benefits of this more agile approach to working have been proven and this has highlighted gaps within the force where technology is not reflected in the needs of the user.
- 1.2 Front line uniform roles have not been issued with personal windows devices and as a result this has been detrimental to their role. Significant user engagement has highlighted inadequacies with shared desktops and a hinderance in their ability to perform their role.
- 1.3 Officers are regularly required to come back to police stations and due to licensing find it difficult if they cannot operate from the same desktop computer.
- 1.4 IT regularly receive adhoc requests for Laptops for the front line and those that have had the fortune of a device have fed back the benefit this has brought to their role and user experience.
- 1.5 As a result of the NEP programme, the force has been able to offer more flexible working methods. Front line users do now have access to their personal Microsoft products on their mobile devices, but the desktop computers do not have cameras or sound cards to allow the use of functions such as Teams. This is a significantly lesser provision to colleagues in most other roles.
- 1.6 NEP has resulted in the product Microsoft Intune, being available to the force at no additional cost as it is being paid for under the O365 E5 licence. Intune is a cloud-based endpoint management solution now live in force managing the mobile phones. By uplifting our laptop provision to all field users on a personal issue basis, they too will benefit from the efficiencies of this technology and modern device management.

A2. LINKS TO POLICE AND CRIME PLAN AND PCC'S STRATEGIES/PRIORITIES

2.1 The Laptop provision to the frontline supports the Police and Crime Commissioner's strategic aims of:

- *Policing that works – Holding the Chief Constable to account for the services he provides and ensure he continues to innovate and transform the service and gives the frontline officers the “right tools for the job” to respond to the diverse needs of our communities.*

Including:

- *Invest in appropriate information and communication technology (ICT) to support modern frontline policing enabling officers to spend less time desk-bound and more time out in the community.*
- *Embracing appropriate use of ‘agile’ working to free up officer/ staff time and improve service.*
- *Have a policy of continuous improvement and innovation to optimise efficiency and improve outcomes.*

B. FINANCIAL CONSIDERATIONS

The total capital cost of purchasing 650 Windows Laptops, including peripherals along with 200 docking stations; is £516,220.

There are no ongoing revenue costs associated with this purchase.

C. LEGAL AND HUMAN RIGHTS CONSIDERATIONS

[This should include the legal powers the PCC has for making the decision]

The Police Reform and Social Responsibility Act 2011 (“the Act”) makes provision for the governance and administration of police forces. The Act charges the Police and Crime Commissioner for Lincolnshire with securing the maintenance, efficiency, and effectiveness of Lincolnshire Police

The procurement of this hardware will be via the fore procurement department, utilising an appropriate framework. There is no onward contract and is solely a hardware purchase.

D. PERSONNEL AND EQUALITIES ISSUES

[This should include a copy of the Equality Impact Assessment, if required]

The PCC requires all providers / contractors to have policies in place to demonstrate their commitment and meet all applicable legislative requirements in relation to personnel and equality issues.

An Equality Impact Assessment (EIA) will be completed and reviewed throughout the project to ensure that any concerns are actioned appropriately. Those already known have been included in minimum specification requirements.

E. REVIEW ARRANGEMENTS

The deployment of the laptops will be managed within the existing Endpoint Devices Project, within the Digital and Data Directorate. It will be monitored through the Better Connected and Agile Capability Board.

F. RISK MANAGEMENT

All risks are being managed in accordance with existing Force policies and procedures and monitored as part of the ongoing project Risks. The Force has a formal risk on its register for this project.

G. PUBLIC ACCESS TO INFORMATION

Information in this form along with any supporting material is subject to the Freedom of Information Act 2000 and other legislation. Part 1 of this form will be made available on the PCC's website within one working day of approval. However, if release by that date would compromise the implementation of the decision being approved, publication may be deferred. An explanation for any deferment must be provided below, together with a date for publication.

<p>Is the publication of this form to be deferred? No</p> <p>If Yes, for what reason:</p> <p>Until what date:</p>

Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate part 2 form.

Is there a part 2 form? Yes
If Yes, for what reason: Attached is the full business case and force risk information

DECLARATIONS


	Initial to confirm
Originating Officer: Nicola Haywood-Cleverly recommends this proposal for the reasons outlined above	NH-C
The CC's Chief Finance Officer has been consulted on this proposal	SC
The Chief Constable has been consulted on this proposal	CC
The PCC's Chief Finance Officer has been consulted on this proposal	JF
The PCC's Monitoring Officer has been consulted on this proposal	MB

OFFICER APPROVAL

Chief Executive

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. Consultation outlined above has also taken place. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner for Lincolnshire.

Signature:



Date: 24 October 2022