

PUBLIC ASSURANCE MEETING

Monday 18th December 2023 13:30 to 16:00

Video Conference

Summary of Key Discussion Points

<u>Note</u>

The timings noted in this document for each discussion point is an approximate position. The recording of the meeting can be found on the Police and Crime Commissioners YouTube channel, via the link copied below.

Public Assurance Meeting – 18 December 2023 - YouTube

This document represents a summary of key points discussed in the meeting, for a detailed understanding of the items discussed please view the full recording of the meeting.

Welcome and Introductions (Time 0:00)

Attendees at this meeting were from Lincolnshire Police and the Office of the Police and Crime Commissioner for Lincolnshire.

Lincolnshire Police

- Chief Constable Chris Haward (left the meeting at 01:01:33)
- Deputy Chief Constable Julia Debenham

Office of the Police and Crime Commissioner

- Police and Crime Commissioner Marc Jones
- Director of Strategy and Operations Joanne Davison
- Chief Finance Officer Julie Flint
- Research and Performance Officer Aubrey Williams

Apologies

• Deputy Police and Crime Commissioner - Phil Clark

(Note: The order of scheduled agenda was changed for the benefit of the Chief Constable, due to his need to leave the meeting early and to ensure full coverage of the VAWG report presented by Caroline Killeavy).

Police and Crime Commissioner's Update (Time 04:00)

The PCC acknowledges that this will be the Chief Constables last Public Assurance
Meeting before his retirement from his position and thanks him for his hard work
while in the position of Chief Constable of Lincolnshire Police. The process to find the
next Chief Constable of Lincolnshire Police has started.

Public Questions (Time 07:32)

There was one question submitted by a member of the public for this Public Assurance Meeting.

Question from the Lincolnshire Strong Voices Core Group:

"The Lincolnshire Strong Voices Core Group have identified that instances of drug misuse are having an impact on young people's feeling of safety while out in their community – How can Lincolnshire police be more involved in building strong relationships with young people in Lincolnshire and help reduce their feelings of vulnerability?"

Topics for Discussion

- (a) Violence Against Women and Girls (VAWG) Report (Time 11:22)
 - The Multi-sector Domestic Abuse Perpetrator Programme (Time 16:30)
 - Benchmarking Progress and Impact (Time 16:54)
 - Public Trust and Confidence (Time 17:37): Research on public trust and confidence was commissioned, the results are now available.
 - Recommendation: The VAWG panel want results specifically around public trust and confidence at a VAWG level rather than generic questions on this, to understand the views of women and how safe they were feeling in their communities.
 - Impact on young people (Time 18:26): A dedicated education programme has been invested in this year, VAWG wants to hear more about this. In September 2023 a dedicated VAWG specialist youth worker was appointed.

- Recommendation: The VAWG panel recommends systems the be in place to measure the impact of the education programme so data can be published publicly.
- VAWG Voices Group (Time: 19:26): Members feel their voices are heard and making an impact to changes within the force and community.
 - Recommendation: Commitment to engage black and minoritized women and girls is stated within the Force action plan but the force recognise that more needs to be done.
- Internal Culture (Time: 20:19)
- Victim Disengagement (Time: 22:00)
 - Recommendation: The panel thinks the Force should consider engagement in 3rd party analysis of Victim disengagement throughout the handling of the case, not just at the end.
- Trauma Informed Approach (Time 22:30): The VAWG panel think this could have a significant effect on building trust and confidence with the public.
- Partnerships (Time: 23:00)
 - Recommendation: More strategic partnerships should be established with the NHS and other statutory non-profit partners to develop a county wide VAWG partnership strategy.
- Summary (Time 23:50)
- PCC Response (Time: 24:48)
- (b) Force Response (Time 26:22)

Crime Performance and Exceptions Report (Time 49:00)

(Please refer to full report provided on the OPCC website: (Public Assurance Meeting Dashboard – 18th December 2023))

A brief overview was presented by Chief Constable Chris Howard

- Operation Rudolph- Crime prevention over the winter period.
- Operation Caliber- Tackling personal robbery and personal robbery prevention.
- Operation Nutcracker- Tackling County Lines in Sleaford.
- Operation Safe Night- Keeping people safe during the evening.
- **Drunk Driver Campaign for December-** There is an increase in drink driving at this time of year.

- **16 Days of Action for Domestic Abuse** Raising awareness about support available.
- 'The Happening'- An immersive educational experience aiming to prevent young people from carrying knifes.
- Lincolnshire Police have been listed in the top 50 inclusive companies in the UK, 2nd year in succession.

This report was presented by Deputy Chief Constable Julia Debenham (Time 01:00:00)

- Performance Overview (Time: 01:01:10)
- Good News Stories (Time: 01:06:04)
- Stop Crime and ASB (Time: 01:06:41) Overall crime rates are down.
- Violence (Time: 01:10:45)
- Neighbourhood Crime (Time: 01:11:22) Since Covid-19 there has been a change
 in common crimes and the way crimes are committed, changing the Forces areas of
 focus.
- National Ranking (Time 01:12:46)
- **Positive Outcomes (01:15:28)** An upwards trajectory with positive case outcomes.
- Anti-Social Behaviour (Time 01:16:46) The Force has a new neighbourhood model in place which will be monitored closely to evaluate the effects the model has on ASB.
- Rural Crime (Time: 01:17:26)
- Protect From Harm Domestic Abuse/Rape/Stalking and Harassment (Time: 01:18:50)
- Mental Health (Time: 01:20:46)
- Road Safety (Time: 01:22:14) The Forces investment into the Road Safety Team is proving to be effective.
- Firearms Licensing (Time: 01:23:00)
- Help those in Need Responding to the Public 999 (Time: 01:23:23) There
 has been a significant increase in 999 calls, but the Forces performance remains
 strong.
- Responding to the Public 101 (Time: 01:23:38) There has been overall reduction in 101 calls. The Force has improved on call answering times, not where the Force wants to be but is improving overall.
- Online Reporting (Time: 01:24:54)
- Urgent Response (Time: 01:25:35)
- User Satisfaction (Time: 01:26:37)

AOB (Time 01:42:54)

Next Meeting: Tuesday 19th March 2024